Embrace Innovation. Unlock More Value from Workday.

At Workday, we built an AI platform that continually adapts.

We give you 3x the innovation—not only from Workday but from our customers and partners as well.



Built by **Customers** Built by **Partners**

Built by Workday

Every Workday subscription

you navigate your journey, achieve early value, and take ownership of your outcomes through scalable, self-guided resources and timely support. Our customer success experience is designed to meet you where you are, blending guidance tools,

embrace innovation and move prescriptive, and preemptive guidance, we help you realize the value and outcomes your business needs to successfully scale and grow.



Targeted engagements. We support onboarding, adoption, and tenant health, delivered digitally or with expert support when needed.

outlining key milestones and best practices.

and share ideas with other Workday customers.

Peer-to-peer support.

Workday Community. The Workday Community provides on-demand resources

Our Success Forum gives you a space to ask questions

including tools, templates, and curated content aligned to your goals.

We monitor product adoption and usage, tenant health

Workday, and engage with your peers and Workday experts.

perform critical business tasks for managing your goals with

groups to connect with members online and offline based on product, location, or special interests

questions answered each month

innovative ideas delivered

with the help of

member feedback

release notes for all products.

product guidance. Feature release guidebook.

Get detailed how-to, reference, and contextual

Track and learn about all features, fixes, and retirement

features through real-life use cases, spanning more than 30 product areas.

Understand upcoming Workday innovation.

Product hub.

Training catalog.

Strategy roadmaps.

You also get:

Dive into the "Getting Started with Workday" course.

Change Management Guidance Kit, and Support Models and

Governance Kit to support your feature adoption journey.

Next Level presentations and publications to expand your

working knowledge of Workday products and features.

Your gateway to guidance on feature release planning with videos, timelines, FAQs, and more. Feature release reviews.

Access on-demand webinar recordings showcasing new

Create a blueprint for your feature adoption strategy.

Read comprehensive information on all Workday products.

Feature adoption blueprint.

Access kits including the Testing Guidance Kit,

Workday has delivered on

every promise they gave us.

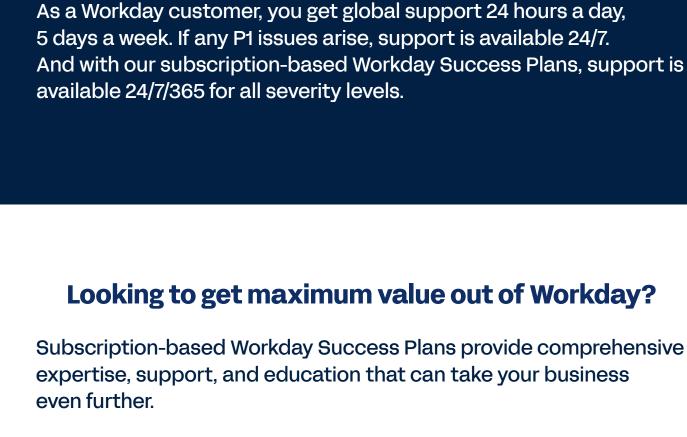
on a promise, they showed up

and found a way to help us solve

And if they couldn't deliver

it in a different way.

Senior Director, HR Shared Services. First National Bank of Omaha



Customers who subscribe to Workday Success Plans adopt 25% more Workday features

greater feature

adoption

than those customers without

a subscription.

20250522-workday-adoption-best-practices-infographic-enus

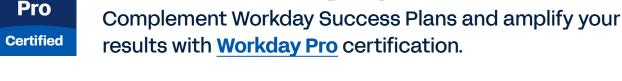
workday.

respective holders.

With just one dedicated support person on my team, we needed help

of Workday innovation. That's why we subscribed to Workday Success Plans. Vice President of Talent Operations, **Basis Technologies**

keeping up with the rate



your success, contact Workday Customer Success.

results with Workday Pro certification. For more information about how Workday continuously supports



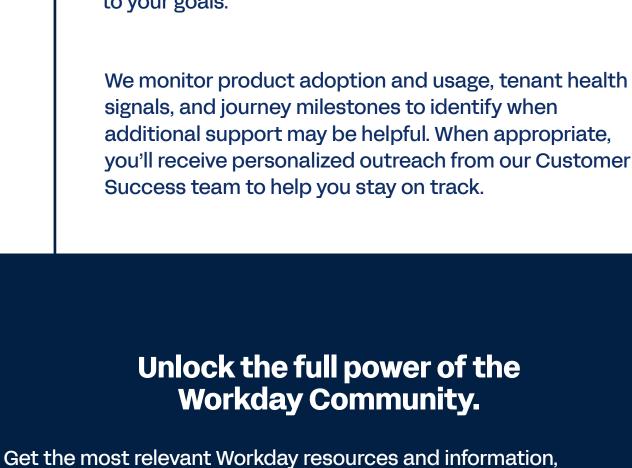
Meet your business needs—today, tomorrow, and forever forward.

Innovation Start driving extraordinary value for your business.

includes a foundational customer success experience at no additional cost. We help

curated content, and expert advice to help your team forward with confidence. By providing proactive,

Success paths. We personalize journeys by persona and product,



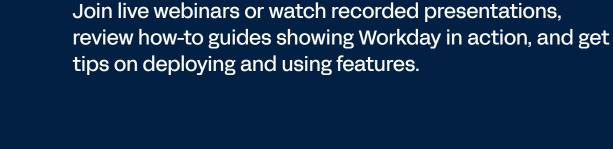
members collaborating, learning, and sharing ideas

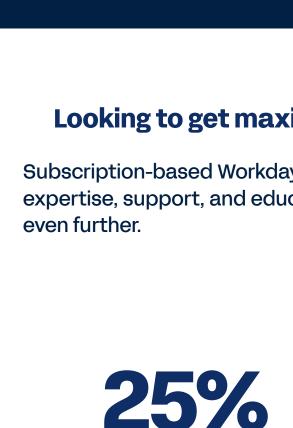
Access key Workday Community resources and adopt more features.

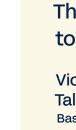
Release center.

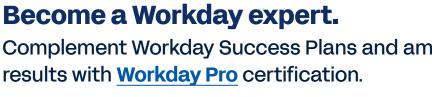
Guides.











+1-925-951-9000 +1-877-WORKDAY (+1-877-967-5329) Fax: +1-925-951-9001 workday.com